



LIFE.
ABUNDANTLY.
FOR ALL.

Privacy Policy

Anglican Overseas Aid is committed to ensuring the privacy of the information provided to us by all supporters and stakeholders. This includes, but is not limited to, volunteers and staff. We adhere to the Australian Privacy Principles, established under the Privacy Act 1988.

As a Full Member of the Australian Council for International Development (ACFID) and a signatory to their Code of Conduct, we comply with their guidelines (see <http://www.acfid.asn.au/code-of-conduct>)

As a Corporate Member of the Fundraising Institute of Australia (FIA), we also adhere to and comply with their Principles and Standards of Fundraising Practice (see <http://www.fia.org.au/pages/principles-standards-of-fundraising-practice.html>)

Holding of Personal Information

Anglican Overseas Aid collects and stores only personal details that are relevant to its work. Personal details are used to process donations and issue receipts. They are also used for regular supporter contact and fundraising purposes. The personal information required may include supporter reference number, name, address, telephone and/or mobile number, email address and church/parish details.

Personal information is only passed onto trusted third parties during the course of normal business practices, such as bank processing, database storage and maintenance, mailing houses, and from time to time if the Australian Taxation Office requires us to disclose information as required by law.

Anglican Overseas Aid takes all reasonable steps to protect the personal information of its supporters, which may arise from unauthorised access, misuse, loss and disclosure. Only authorised employees, agents, and contractors (who have agreed to keep information secure and confidential) have access to this personal information.

Mailing lists of supporters or other contacts are never sold, rented or exchanged to third parties. Occasionally, Anglican Overseas Aid may undertake joint initiatives with other Anglican or like-minded organisations which necessitate the use of supporter details through a third party mailing-house.

Keeping details accurate and up-to-date

Anglican Overseas Aid is committed to keeping details up-to-date after being informed of any changes. Details can be changed, or you can opt-out at any time, by contacting: 1800 249 880 or emailing aoa@anglicanoverseasaid.org.au.

Supporters have the right to:

- Access their personal information stored by Anglican Overseas Aid, subject to exceptions allowed by law
- Have their names deleted from mailing lists
- Have their names deleted from mailing lists which Anglican Overseas Aid may intend to use in joint initiatives
- Be informed whether those seeking donations are volunteers, paid staff or agents of Anglican Overseas Aid
- Be informed about the causes for which funds are being raised
- Obtain information about the application of their donation
- Be able to identify collectors and have documentation confirming the bona fides of Anglican Overseas Aid
- Lodge a complaint with Anglican Overseas Aid, ACFID or the FIA. Please see <https://anglicanoverseasaid.org.au/about-us/accountability/> for information on how to do this.

Anglican Overseas Aid's online presence

Anglican Overseas Aid's website(s) and social media sites may contain links to other websites whose operator may or may not be governed by Australian legislation, the Australian Privacy Principles, or adhere to a privacy policy.

Supporters who engage with Anglican Overseas Aid through third-party social media platforms, such as Facebook, are subject to that platform's privacy terms and conditions. You are able to set your privacy preferences within their website settings.

Anglican Overseas Aid's website may use cookie and tracking technology. These technologies are used to gather information about the site user and how they interact with the site. This may include your IP address, your browser type, date, time and duration of your visit, and what pages you accessed. They can allow customisation of the site for visitors. You can change your settings to accept or decline cookies, although this may affect the way the website works. They do not collect personal information, but aggregate the data for analytical and statistical purposes.